



2025 Annual Report

Governor's Office of
Elderly Affairs

Prepared on Behalf of
Louisiana Executive
Board on Aging

Chairwoman
Leslie Keen

Vice-Chairwoman
Ann Keene

BOARD MEMBERS

What are the functions of LEBA? La. R.S. 46:934(A) states that “The board shall develop and implement policies and procedures pertaining to the Office of Elderly Affairs and its functions, shall approve matters of policy and all rules and regulations promulgated by the board or the office which pertain to elderly affairs and voluntary parish councils on aging, shall review and make recommendations to the director on matters of general importance and relevance to the planning, monitoring, coordination, and delivery of services to the elderly of the state, and shall prepare and submit an annual report to the legislature and to the governor sixty days prior to the legislative session.”



Member	PSC #
Leslie Keen, Chairwoman	1
Ricco Thomas	2
Vacant	3
Vacant	4
Vacant	5
Charles “Buddy” Pugh	1
Rene Thibodeaux	2
Willie Lewis	3
Vacant	4
Blanche Wilks	5
Huey Beverly	1
Heather Prejean	2
Vacant	3
Donald Mallet	4
Ann Keene, Vice-Chairwoman	5

CHAIRWOMAN'S LETTER

On behalf of the Louisiana Executive Board on Aging (LEBA) and the Governor's Office of Elderly Affairs (GOEA), thank you for your continued interest in the well-being of older Louisianans. As outlined in our 2025 Fiscal Year Annual Report, the need for robust support and services for our aging population has never been greater.

Established under Louisiana Revised Statute 46:933, LEBA is comprised of 15 dedicated volunteer members appointed by the Governor, Speaker of the House, and Senate President. Our mission is clear: to advocate for the needs of older adults, enhance their quality of life, and ensure access to a continuum of essential services.

Today, nearly 1.05 million Louisianans are over the age of 60, and seniors represent almost 20% of our state's population. Alarming, 14.8% of Louisianans aged 65 and older live in poverty, significantly above the national average of 10.9%. These figures reflect a growing crisis that demands immediate attention.

Despite budgetary constraints, GOEA delivered over 5.2 million meals to seniors this year and provided critical services such as respite care, homemaking, transportation, and more. These programs are lifelines for thousands of vulnerable individuals.

Our work aligns with the Louisiana State Plan on Aging and the goals of the Older Americans Act, focusing on:

- Strengthening home and community-based services
- Promoting equity and addressing social determinants of health

Supporting caregivers and expanding COVID-19 recovery services
But we cannot do this alone.

We are calling on public and private partners, philanthropic organizations, and community leaders to join us in putting seniors first. Your support can help us expand services, reach underserved communities, and ensure that every older adult in Louisiana lives with dignity, security, and purpose.

Together, we can build a brighter future for Louisiana's aging population.

With gratitude,



Leslie Louviere Keen



OUR VISION

Ours is a changing and aging population. According to the 2023 Census estimates, Louisiana's elderly population crossed the million-person threshold (1,095,443 for 60 plus citizens) constituting 24% of our state's total population. Currently there are more seniors living in Louisiana than there are persons under the age of 18.

The Governor's Office of Elderly Affairs' (GOEA's) core programs provide a wide range of in-home and community-based supports that are helping older adults remain independent, active and at home. These programs fulfill the Aging Network's responsibility to bring together and coordinate a variety of services and activities for older adults. All Older Americans Act services specifically target the most vulnerable seniors in Louisiana; these clients tend to be among the oldest of the old.

MISSION

To serve as the focal point for the development, implementation and administration of public policy for the state of Louisiana to address the needs of the states' elderly citizens.

PHILOSOPHY

As the State Unit on Aging, GOEA is designated by the Governor and the Legislature to be the sole state agency representative for coordinating the programs and services designed to meet the needs of Louisiana's seniors. We work to promote the dignity of older adults by providing services and supports that enable them to remain as independent as possible and remain active and productive in their own homes and communities through the following:

- Building partnerships with communities, organizations, agencies, families, and individuals. GOEA works to ensure the availability and accessibility of a continuum of services designed to meet the needs of all older Louisianans.
- Promoting education and public awareness about the aging process, including current trends in aging, the current older population, and projections of future generations of older persons.
- Supporting inter-generational activities between our seniors and younger generations to foster a mutual understanding, support, shared values, and personal responsibility.
- Intervening to protect vulnerable seniors from exploitation and abuse.

AGENCY GOAL

To serve as an effective and visible advocate for the elderly population in Louisiana, ensuring seniors in need receive appropriate services from providers in the Aging Network.

OLDER AMERICANS ACT

Over the past 50 years, the Older Americans Act ("OAA") has provided services that assist and support older adults to maintain their independence and remain in their homes.

2025 PROGRAM STATISTICS

Number of Service Units Provided by Program

Personal Care	29,776
Homemaker	140,705
Chore	6,484
Transportation	492,632
Legal Assistance	2,509
Information & Assistance	59,474
Outreach	9,453
Material Aid	68,407
Health/Wellness	189,840
Telephoning	110,128
Respite Care	75,930
Nutrition Education & Counseling	20,447

Nutrition Programs

5.21 MILLION MEALS

35,914 SENIORS

OAA programs are vital for seniors who are at significant risk of hunger, isolation, and losing the ability to live independently

CONGREGATE MEALS

1,535,166

MEALS SERVED



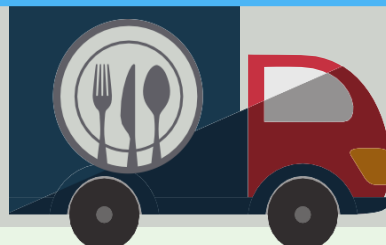
16,120

SENIORS SERVED

HOME-DELIVERED MEALS

3,682,894

MEALS DELIVERED



19,794

SENIORS SERVED

Meals delivered to seniors' doorsteps provide both nutrition and comfort to a vulnerable population, keeping seniors in their own homes

LONG-TERM CARE



OMBUDSMEN

INVESTIGATION COMPLAINTS

WHAT IS AN OMBUDSMAN?

Ombudsmen are workers, both paid state and volunteer, who investigate and resolve complaints made by, or on behalf of elderly residents of



"LONG TERM CARE FACILITIES"

WHAT IS INCLUDED IN

"LONG-TERM CARE FACILITIES"?

- Nursing homes
- Assisted living
- Personal Care Homes that serve individuals aged 60 years and older who are elderly, and/or disabled.

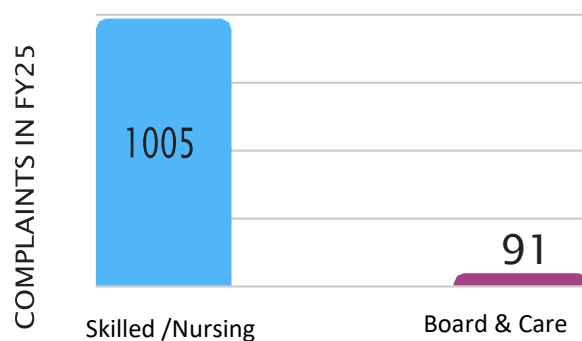
ADVOCACY & PROTECTION

WHY AN OMBUDSMAN?

Residents in Long-Term Care Facilities sometimes have little or no contact with the outside world and feel helpless in controlling their own lives. The Ombudsman is a voice for residents to help them solve their problems and assist them in understanding what is happening to them.



NUMBER OF COMPLAINTS BY FACILITY TYPE



TO WHAT KINDS OF COMPLAINTS DOES AN OMBUDSMAN RESPOND?

Ombudsmen are interested in every problem, complaint, or concern that a resident may have.



Common problems include:

- Quality of care
- Food
- Financial Exploitation
- Social Services and Activities
- Visitation and Access
- Any issue that affects the residents' ability to exercise their rights as a resident or a citizen

OTHER PROGRAMS FOR SENIORS

AGING AND DISABILITY RESOURCE CENTER AND SENIORX

The Aging and Disability Resource Center (ADRC) is a collaborative effort of GOEA, Administration for Community Living (ACL), and the Center for Medicare and Medicaid services connecting seniors with available long-term support and services. ADRC's provide a single entry point for all long-term supports funded by Medicaid, Older Americans Act (OAA), and state revenue programs.

The SenioRx program connects qualified, low-income individuals with discount prescription drugs direct from the pharmaceutical manufacturer. Trained counselors are available to provide Medicare Part D Prescription Drug Coverage Plan Comparisons and Enrollment Assistance.

SENIORX & RX ASSISTANCE

47,696

Clients provided with access to free or low-cost prescription drugs

DRUG SAVINGS TO SENIORS

\$14,608,543.00

Drug savings to consumers and the state

FOR EVERY STATE DOLLAR INVESTED

\$13.87

Dollars saved by seniors through the SenioRx/ADRC Programs

MEDICARE PART D COUNSELING AND ASSISTANCE

4,479

Number of clients provided enrollment assistance and/or counseling for Medicare Part D

Family Caregiver Support

The **Family Caregiver Support Program** helps caregivers of all ages balance caregiving with other responsibilities to ensure more seniors stay in their homes and communities.

6,006

Caregivers Served

98,408

Units Provided

Answering the Call:

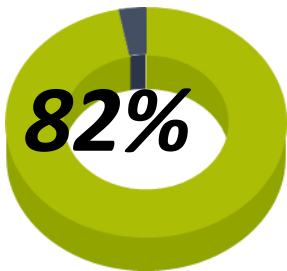
ELDERLY PROTECTIVE SERVICES (EPS)



Louisiana Law protects persons aged 60 years and older from physical or emotional abuse, neglect from caregivers, theft and misuse of funds, and self-neglect. All suspected abuse should be reported to EPS to investigate. EPS staff investigates all eligible cases of abuse, neglect, and/or exploitation, and intervenes when and where appropriate, and prepares a plan of resolution, monitoring at each step until the situation is stabilized and the client is safe.

What types of abuse are occurring?

Reported Abuse	Reports in 2025
Caregiver Neglect	1,273
Emotional Abuse	511
Extortion	21
Financial Exploitation	2,246
Physical Abuse	511
Self-Neglect	1,978
Sexual Abuse	29
Other	16



PERCENT OF INTAKE
INVESTIGATED BY EPS

- Intake cases investigated by EPS
- Intake cases not meeting

*There's
NO EXCUSE
For Elder Abuse!*



HIGH-PRIORITY
REPORTS IN
2025