

OMBUDS BULLETIN

I'm a bud, you're a bud, we're Ombuds!

December 2025

A MONTHLY BULLETIN PUBLISHED THROUGH THE LOUISIANA LONG-TERM CARE OMBUDSMAN PROGRAM

A Note as We Close Out the Year

As 2025 comes to an end, sincere thanks to each ombudsman for your commitment, compassion, and advocacy throughout the year. Your presence, your voice, and your persistence continue to make daily life better for residents across Louisiana.

Upcoming Events

Coffee & Cases:

First Monday of the month, 9:30-11:00am

- **December 1** - Year-end review by State Ombudsman Rosa Walton.
- **January 5** - Open Discussion
- **February 2** - Save the Date!

Growing Our Program

We are pleased that several new team members are currently in training toward ombudsman certification in the Lake Charles, Baton Rouge and New Orleans regions. They will be introduced in the January 2026 Ombuds Bulletin.

Your Voice Matters -

What Would You Like to See in 2026?

We welcome your ideas for next year's Bulletins and Coffee & Cases including topics you would like addressed, case scenarios and advocacy successes you want to discuss.

Articles of Interest for Ombudsmen

Two recent articles published in the Healthcare Journal of Baton Rouge and New Orleans explore topics closely related to our day-to-day ombudsman work:

Caring Together: The Medical Team/Ombudsman Collaboration - A Winning Approach to Older Adult Care, begins on page 26
<https://www.healthcarejournalno.com/sites/default/files/journal/fb/HJNO-2025-nov-dec/26/index.html>

The Workforce of Care: Beyond CNAs Toward a Whole Community of Support, begins on page 20
<https://healthcarejournalbr.com/sites/default/files/journal/fb/HJBR-2025-nov-dec/20/index.html>

Year-End Reminders

As you close out your 2025 work: Ensure In-service training hours being worked on (18 hours including Ethics & Preventing Sexual Harassment) and finalize documentation for visits, activities, and case closures in a timely manner.

With Gratitude

Thank you for all you do on behalf of Louisiana's long-term care residents! 😊