



Louisiana Alerts System



General Alert

Over the past few weeks, there has been a noticeable increase in scam text messages falsely claiming to be from the Louisiana “DMV” or Office of Motor Vehicles (OMV). These messages often state that you owe traffic fines or penalties and urge you to take immediate action.

These scams are **fraudulent**. The scammers are directing individuals to **fake websites** designed to closely mimic the official Louisiana OMV site using similar names, designs, and logos to deceive users.

- **Do not click on any links** in suspicious text messages.
- **Do not provide any personal or payment information.**
- **Be skeptical** of urgent messages demanding immediate action or threatening legal consequences.

Important Reminder:

The Louisiana OMV **does not send text messages or emails** threatening legal action for unpaid traffic tickets or fees.

Below is the official message from the Louisiana OMV, which has been shared with the public and state employees. It includes additional details and guidance.

Please share this important information with your coworkers, families, and friends.

Louisiana Office of Motor Vehicles Warns Residents of Another Text Message Scam

Baton Rouge – Louisiana State Police and the Louisiana Office of Motor Vehicles (OMV) are alerting residents about another text message scam that has the potential to steal personal information and charge unnecessary fees. In the latest iteration of the scam, many Louisiana residents have received text messages claiming the recipient has an “outstanding traffic ticket” and must pay a fee or face repercussions. The OMV recommends that customers ignore and delete such messages.

The Louisiana OMV offers the following tips to help residents avoid scams:

- DO NOT click on links in an unsolicited message from an unverified source
 - DO NOT respond or send your personal information via text
- Delete all suspicious texts and emails and report them to reportfraud.ftc.gov
- Exercise caution with all communications you receive from anonymous sources
 - Confirm the message was generated from a legitimate source
- Keep an eye out for signs of scams (rewards, vague URLs, incorrect grammar)

The Louisiana OMV does not send text messages or emails threatening prosecution for traffic or fee violations. To process legitimate online services safely and securely, Louisiana residents can visit the official OMV website at www.expresslane.org



alerts.la.gov

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