Disaster Recovery Centers

Specialists from the state of Louisiana, the Federal Emergency Management Agency (FEMA) and the U.S. Small Business Administration (SBA) will be on hand to answer questions and provide information on the types of assistance available to survivors.

“The recovery centers serve as a one-stop shop for folks who need one-on-one assistance,” said Federal Coordinating Officer Gerard M. Stolar. “The state and federal professionals are there to help eligible survivors get help as quickly as possible.”

Locations and hours:

**Jefferson Parish**
Lafitte Town Hall  
2654 Jean Lafitte Blvd.  
Lafitte, LA 70067  
**Hours:** 8 a.m. to 6 p.m. until further notice

Grand Isle Multiplex  
3101 Hwy. 1  
Grand Isle, LA 70358  
**Hours:** 8 a.m. to 6 p.m. until further notice

**Lafourche Parish**
4876 Hwy. 1  
Mathews, LA 70394  
**Hours:** 8 a.m. to 6 p.m. until further notice

**St. Bernard Parish**
3220 Jean Lafitte Blvd.  
Chalmette, LA 70043  
**Hours:** 8 a.m. to 6 p.m. until further notice

**St. Charles Parish**
Village Square Shopping Center  
737 Paul Maillard Rd., Suite A  
Luling, LA 70070  
**Hours:** 8 a.m. to 6 p.m. until further notice

**Orleans Parish**
19808 Chef Menteur Hwy.  
New Orleans, LA 70129  
**Hours:** 8 a.m. to 6 p.m. until further notice

**Plaquemines Parish**
Belle Chasse Auditorium  
8398 Hwy. 23  
Belle Chasse, La. 70037  
**Hours:** 8 a.m. to 6 p.m. until further notice

**St. John the Baptist Parish**
1931 W. Airline Hwy.  
LaPlace, LA 70068  
**Hours:** 8 a.m. to 6 p.m. until further notice

**St. Tammany**
1100 Mandeville High Blvd.  
Mandeville, LA 70471  
**Hours:** 8 a.m. to 6 p.m. until further notice

Tower Building  
520 Old Spanish Trail  
Slidell, LA 70458  
**Hours:** 8 a.m. to 6 p.m. until further notice
Disaster recovery officials work closely with community leaders to find a location that provides safe and easy access for all survivors. More recovery centers will open as sites are identified and approved.

Visiting with a recovery specialist is not a requirement for survivors who want disaster assistance, but the centers are an excellent way for people to get answers to their questions about disaster aid and help applying for it.

The presidential disaster declaration for Hurricane Isaac now makes available federal assistance to eligible survivors in Jefferson, Plaquemines, St. Bernard, St. John and St. Tammany parishes. Individuals can register online at www.disasterassistance.gov or via web-enabled phone at m.fema.gov. Applicants may also call 1-800-621-3362 or (TTY) 1-800-462-7585. If you use 711-Relay or Video Relay Services (VRS), call 1-800-621-3362. The toll-free telephone numbers will operate from 7 a.m. to 10 p.m. seven days a week until further notice.

Federal disaster assistance includes grants for eligible applicants to help pay for emergency home repairs, uninsured personal property losses and medical, dental and funeral expenses caused by the disaster, along with other disaster-related expenses and other needs.

SBA offers federal low-interest loans to residents and businesses. After registering with FEMA, visit any Disaster Recovery Center where SBA representatives will answer questions, explain the application process and help each resident or business owner apply to SBA. For SBA information or to apply online, visit www.sba.gov or call 1-800-659-2955. Individuals who are deaf or hard-of-hearing may call 1-800-877-8339.

For more information on Louisiana disaster recovery, visit online at www.fema.gov/disaster/4080 or www.gohsep.la.gov. You can follow us on Twitter at twitter.com/femaregion6 or on Facebook at www.facebook.com/FEMA. Also visit our blog at www.fema.gov/blog.