

A publication of Louisiana Senior Medicare Patrol  
for the partners and stakeholders helping us in the fight against healthcare fraud

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## **SMP Looking for Boomer Volunteers —**

The hippies and flower children of the 1960s are aging into the Medicare system. In March, we began a statewide recruiting campaign to entice this very active and computer savvy generation to become volunteers. [See our newspaper ads here.](#)

## **Volunteer Corps Taking Active Role in Program Development —**

In January, SMP staff began including volunteers in our quarterly development days. These meetings provide staff an opportunity to meet with volunteers and ask for their thoughts and suggestions regarding program goals and objectives. Since our volunteers are a vital part of the SMP program, we are delighted to have them as part of our strategy team. [Read about the valuable contributions our volunteers are making to future plans.](#)

## **Medicare Fraud BINGO a Big Hit —**

Many thanks to the senior centers and retirement communities who have hosted a session of SMP Medicare BINGO! This fun and interactive method of teaching healthcare fraud prevention has been so popular, we have created another version which addresses all types of fraud. [Learn how to get Medicare BINGO for your seniors.](#)

## **SMP Program Manager Earns CVA Designation—**

In March, Julie Agan, program manager, was awarded the prestigious Certification in Volunteer Administration designation. To become a CVA, Julie embarked on a 17-month self-study course that included a national exam and submission of an extensive portfolio illustrating her past successes in volunteer management. [Learn more about the CVA program.](#)

## **SMP Attains Statewide Exposure —**

With only two full-time staff, one part-time staff and 40 volunteers, it is difficult for us to deliver the SMP message to almost 800,000 beneficiaries across the state. However, with the help of Councils on Aging, retirement communities and local media, we have provided some form of healthcare fraud information to seniors in all 64 parishes between Dec and May. [Read more about the creative methods we are using to reach our seniors.](#)