

211 Assistance Now Available to Help with Self-Reporting Damage Survey following Winter Weather Event

BATON ROUGE (February 24, 2021) – The Governor’s Office of Homeland Security and Emergency Preparedness continues to request information from anyone who received damage due to the winter weather event last week. It is important to all of the agencies responsible for recovery to gather this information as quickly as possible.

The self-reporting survey, which can be found at damage.la.gov, will help local and state emergency managers collect data to move forward with the recovery process.

LA 211 assistance is also available in order to ease the survey process for anyone with access and functional needs. You can choose one of the following steps-

- Text the keyword **DamagesLA to 898-211**. This will provide an instant reply with a survey link -- making it easy to respond by smart phone
- **Dial 211** for assistance to complete the survey

This step should not replace reporting damage to your insurance agency. Anyone impacted by the winter storm should fill out the survey to report damage to your home or business (structures only, no vehicles).

The survey is voluntary and **does not guarantee any federal disaster relief assistance**. It will be beneficial in assisting with the damage assessment process in Louisiana related to this event.

Find more tips on weather and preparedness on GOHSEP’s Facebook and Twitter accounts. Listen to conversations on all aspects of emergency management by downloading GOHSEP’s The Get A Game Plan Podcast. You can receive emergency alerts on most smartphones and tablets by downloading the new Alert FM App. It is free for basic service. The Get A Game Plan App is another resource available to help you and your family prepare for any type of emergency. You can download the Louisiana Emergency Preparedness Guide and find other information at www.getagameplan.org.

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